



AN INTRODUCTION TO RIELLO UPS

Riello UPS is a manufacturer of uninterruptible power supplies (UPS) based in Verona, Italy. With R&D focus being exclusively on producing UPS systems, Riello UPS has the flexibility and agility to design innovative power solutions to meet specific end-user requirements. And with a global customer base, Riello UPS has proved to be a strong player in the power quality industry. RIELLO UPS' mission is to provide solutions that guarantee power continuity, quality, and sustainability.

Why we're a leader in mission critical applications

- Over 25 years' experience (EST. 1986) in the supply and service of power quality systems for mission critical applications.
- Extensive field service coverage.
- Depended upon by key global accounts for power continuity and support.
- R&D focused on innovative engineering of power systems.
- Worldwide Distribution Network.
- Recipient of awards for engineering and design.



Reliable Power for a Sustainable World

ENERGY AND SUSTAINABILITY

Riello UPS is constantly developing solutions that are aimed at increasing power quality, reducing power consumption, increasing efficiency, and actively participating in the promotion of sustainability.

Riello UPS invests in environmentally friendly projects involving the development of new technologies for harvesting clean and renewable energy sources. Riello UPS' social commitment aims to help the present as well as shape a bright future, combining the inevitable need for energy with environmental protection.

Riello UPS is ISO14001 certified. We're also the first European Manufacturer to identify its products in terms of ECO energy efficiency ratings.

Products and Solutions Overview

Riello UPS' approach to market is solutions based – understand customer continuity goals and configure a solution to meet these goals. The solutions typically integrate UPS, Switchgear, Battery Systems, network interfaces, software and services, all of which can be provided from the North America headquarters in West Chester Ohio.



Service Capabilities Value Added Services

REMOTE MONITORING

"web hosted" database portal for access to field service reports and status of the equipment 24/7.

CAN

Immediate Critical Action Notice reports both verbal and written should any condition.

RCA

Root Cause Analysis of component failure submitted within 3-5 days to identify trend.

UPS TRAINING

Integration within the data center, provided for customer at their convenience.

SINGLE LINE DIAGRAM and verification of operational procedures provided.

National Footprint

National established Field Service infrastructure for all UPS and Critical Power Systems.

Quality Assurance program as per ISO 9001:2008.

Professional & Qualified Field Service staff, knowledgeable about data center environments.

Emergency service and repair (24 / 7 coverage, 2-4 Hour on site response).